

1 SB166  
2 204481-2  
3 By Senator Shelnutt  
4 RFD: Banking and Insurance  
5 First Read: 11-FEB-20

8 SYNOPSIS: This bill would allow a financial  
9 institution to refuse or delay a financial  
10 transaction on an account of an elderly or  
11 vulnerable adult, on an account on which an elderly  
12 or vulnerable adult is a beneficiary, or on an  
13 account of a person suspected of perpetrating  
14 financial exploitation when a financial institution  
15 has reasonable cause to suspect that financial  
16 exploitation may have occurred, may have been  
17 attempted, or is being attempted.

18 This bill would also allow a financial  
19 institution to offer to an elderly or vulnerable  
20 adult the opportunity to submit and periodically  
21 update a list of persons that may be contacted when  
22 the financial institution has reasonable cause to  
23 suspect that financial exploitation may have  
24 occurred, may have been attempted, or is being  
25 attempted.

27 A BILL

1 TO BE ENTITLED

2 AN ACT

3  
4 Relating to the protection of elderly and vulnerable  
5 adults; to allow a financial institution to refuse or delay a  
6 financial transaction when the financial institution has  
7 reasonable cause to suspect that financial exploitation may  
8 have occurred, may have been attempted, or is being attempted;  
9 to allow a financial institution to offer to an elderly or  
10 vulnerable adult the opportunity to submit and periodically  
11 update a list of persons that may be contacted when the  
12 financial institution has reasonable cause to suspect that  
13 financial exploitation may have occurred or been attempted;  
14 and to provide immunity to a financial institution or an  
15 officer or employee of a financial institution for certain  
16 actions taken.

17 BE IT ENACTED BY THE LEGISLATURE OF ALABAMA:

18 Section 1. This act shall be known and may be cited  
19 as the Elderly and Vulnerable Adult Financial Protection Act  
20 of 2020.

21 Section 2. The Legislature finds that instances of  
22 financial exploitation are on the rise in Alabama and  
23 elsewhere, particularly among elderly and vulnerable adults.  
24 The Legislature recognizes that while financial institutions  
25 are uniquely positioned to potentially uncover instances of  
26 financial exploitation, they are also subject to duties  
27 imposed by contract and law to conduct financial transactions

1 in accordance with their customers' instructions. While all  
2 instances of financial exploitation cannot be exposed,  
3 delayed, or thwarted, it is the intent of the Legislature that  
4 this act furnish financial institutions with additional tools  
5 to protect elderly and vulnerable adults from financial  
6 exploitation.

7 Section 3. As used in this act, unless the context  
8 requires otherwise, the following terms have the following  
9 meanings:

10 (1) ACCOUNT. Funds or assets held by a financial  
11 service provider, including, but not limited to, a deposit  
12 account, checking account, money market account, savings  
13 account, share account, certificate of deposit, trust account,  
14 individual retirement account or other type of retirement  
15 account, guardianship or conservatorship account, investment  
16 or securities account, loan, credit card, or any extension of  
17 credit, including a home equity line of credit.

18 (2) ELDERLY ADULT. An individual 65 years of age or  
19 older.

20 (3) FINANCIAL EXPLOITATION. Any of the following:

21 a. The wrongful or unauthorized taking, withholding,  
22 appropriation, or use of money, assets, or property of an  
23 elderly or vulnerable adult, including incurring debt in the  
24 name of an elderly or vulnerable adult for the benefit of a  
25 third party.

26 b. Any act or omission taken by a person, including  
27 through the use of a power of attorney, guardianship, or

1 conservatorship of an elderly or vulnerable adult, to either  
2 of the following:

3 1. Obtain control through deception, intimidation,  
4 or undue influence over the elderly or vulnerable adult's  
5 money, assets, or property to deprive the elderly or  
6 vulnerable adult of the ownership, use, benefit, or possession  
7 of his or her money, assets, or property.

8 2. Convert money, assets, or property of the elderly  
9 or vulnerable adult to deprive the elderly or vulnerable adult  
10 of the ownership, use, benefit, or possession of his or her  
11 money, assets, or property.

12 (4) FINANCIAL SERVICE PROVIDER. Any entity,  
13 including its employees and officers, regulated by the Alabama  
14 Credit Union Administration or the State Banking Department,  
15 or similar federal regulatory agency, engaged in or  
16 transacting business in this state, including, but not limited  
17 to, a state or national bank or trust company; a state or  
18 federal savings and loan association; a state or federal  
19 credit union; an industrial loan and thrift company; a  
20 mortgage loan lender, broker, originator, or servicer; a title  
21 pledge lender; a deferred presentment services provider; a  
22 pawnbroker; or a small loan lender.

23 (5) FINANCIAL TRANSACTION. Any of the following:

24 a. A transfer or request to transfer or disburse  
25 funds or assets in an account.

1           b. A request to initiate a wire transfer, initiate  
2 an automated clearing house transfer, or issue a money order,  
3 cashier's check, or official check.

4           c. A request to negotiate a check or other  
5 negotiable instrument.

6           d. A request to change the ownership of an account.

7           e. A request for a loan, extension of credit, or  
8 draw on a line of credit.

9           f. A request to transfer the title to any real  
10 property or the title of any motor vehicle or mobile home, or  
11 to encumber such real property, motor vehicle, or mobile home.

12           (6) LAW ENFORCEMENT AGENCY. Any municipal, county,  
13 state, or federal agency the personnel of which have the power  
14 to arrest and to perform law enforcement functions, including  
15 prosecutorial entities.

16           (7) VULNERABLE ADULT. An individual 18 years of age  
17 or older who, because of mental or physical impairment, is  
18 unable to fully manage the his or her own resources, carry out  
19 all or a portion of the activities of daily living, or is  
20 unable to fully protect against neglect, exploitation, or  
21 hazardous or abusive situations without assistance from  
22 others.

23           Section 4. (a) (1) If a financial service provider  
24 has reasonable cause to suspect that financial exploitation  
25 may have occurred, may have been attempted, or is being  
26 attempted, the financial service provider may, but is not  
27 required to, refuse or delay the execution of a financial

1 transaction on an account of an elderly or vulnerable adult;  
2 on an account on which the elderly or vulnerable adult is a  
3 beneficiary, including a trust, guardianship, or  
4 conservatorship account; or on an account of a person  
5 suspected of perpetrating the financial exploitation.

6 (2) A financial service provider may also refuse or  
7 delay the execution of a financial transaction under this  
8 section if the Department of Human Resources or a law  
9 enforcement agency provides information to the financial  
10 service provider demonstrating that it is reasonable to  
11 believe that financial exploitation may have occurred, may  
12 have been attempted, or is being attempted.

13 (b) Except as ordered by a court, a financial  
14 service provider is not required to refuse or delay the  
15 execution of a financial transaction under this section and  
16 may use its discretion to determine whether to refuse or delay  
17 the execution of a financial transaction based on the  
18 information available to the financial service provider.

19 (c) A financial service provider that refuses to  
20 execute a financial transaction or places a hold on a  
21 financial transaction based on reasonable cause to suspect  
22 that financial exploitation may have occurred, may have been  
23 attempted, or is being attempted shall do both of the  
24 following:

25 (1) Except with regard to an account administered by  
26 a bank or trust company in a fiduciary capacity, make a

1 reasonable effort to notify one or more parties authorized to  
2 transact business on the account orally or in writing.

3 (2) If the incident involves financial exploitation,  
4 report the incident to the Department of Human Resources and  
5 the appropriate law enforcement agency.

6 (d) Notwithstanding subsection (c), notice to any  
7 party authorized to conduct business on the account is not  
8 required if the party is the suspected perpetrator of  
9 financial exploitation.

10 (e) A refusal by a financial service provider to  
11 execute a financial transaction or place a hold on a financial  
12 transaction as authorized by this section, based on the  
13 financial service provider's reasonable cause to suspect that  
14 financial exploitation may have occurred, may have been  
15 attempted, or is being attempted, expires when the financial  
16 service provider reasonably believes that the financial  
17 transaction will not result in financial exploitation unless  
18 earlier terminated by an order of a court of competent  
19 jurisdiction.

20 (f) A financial service provider or an officer or  
21 employee of a financial service provider, acting in a  
22 reasonable manner, is immune from all criminal, civil, and  
23 administrative liability for the following:

24 (1) Refusing or not refusing to execute a financial  
25 transaction, or holding or not holding a financial transaction  
26 under this section.



1           (2) Actions taken in furtherance of the  
2 determination made under subdivision (1) if the determination  
3 was based upon a reasonable belief.

4           Section 5. (a) A financial service provider may  
5 offer to a customer who is an elderly or vulnerable adult the  
6 opportunity to submit and periodically update a list of  
7 individuals or entities that the elderly or vulnerable adult  
8 authorizes the financial service provider to contact when the  
9 financial service provider has reasonable cause to suspect  
10 that the elderly or vulnerable adult is a victim or a target  
11 of financial exploitation.

12           (b) A financial service provider that has reasonable  
13 cause to suspect that an elderly or vulnerable adult is the  
14 victim or target of financial exploitation may convey the  
15 suspicion to one or more of the following, provided that the  
16 person is not the suspected perpetrator:

17           (1) An individual or entity on the list described in  
18 subsection (a), if a list has been provided by the elderly or  
19 vulnerable adult to the financial service provider.

20           (2) A co-owner, additional authorized signatory, or  
21 beneficiary on the elderly or vulnerable adult's account at  
22 the financial institution.

23           (3) A third party reasonably associated with the  
24 elderly or vulnerable adult.

25           (c) When providing information under this section, a  
26 financial service provider may limit the information and  
27 disclose only that the financial service provider has

1 reasonable cause to suspect that the elderly or vulnerable  
2 adult may be a victim or target of financial exploitation  
3 without disclosing any other details or confidential personal  
4 information regarding the financial affairs of the elderly or  
5 vulnerable adult.

6 (d) A financial service provider may choose not to  
7 contact one or more individuals or entities on the list  
8 provided pursuant to subsection (a) if the financial service  
9 provider suspects that the person or persons are engaged in  
10 financial exploitation.

11 (e) A financial service provider may rely on  
12 information provided by the customer in compiling a list of  
13 contact persons.

14 (f) A financial service provider or an officer or  
15 employee of a financial service provider, acting in a  
16 reasonable manner, is immune from all criminal, civil, and  
17 administrative liability for contacting a person or electing  
18 not to contact a person under this section and for actions  
19 taken in furtherance of that determination.

20 (g) Any contact or disclosure of information made  
21 pursuant to this section is exempt from any applicable state  
22 customer consent and customer notice statutes or regulations.

23 Section 6. (a) All laws or parts of laws which  
24 conflict with this act are repealed. Notwithstanding the  
25 previous sentence, nothing in this act shall be construed as  
26 altering or amending Article 7 commencing with Section  
27 8-6-170, of Chapter 6 of Title 8, Code of Alabama 1975, the

1 Protection of Vulnerable Adults from Financial Exploitation  
2 Act, which relates to broker-dealers and investment advisors  
3 protecting vulnerable adults from financial exploitation.

4 (b) Nothing in this act shall be construed as  
5 altering or amending a contract, including a deposit  
6 agreement, to which a financial service provider is a party.

7 Section 7. This act shall become effective January  
8 1, 2021, following its passage and approval by the Governor,  
9 or its otherwise becoming law.